

Terms & Conditions

Glen Dene is an environmentally conscious company and aim to provide an eco-friendly balance between present land usage and adventure tourism. We will take responsibility for our actions and the actions of our clients to ensure sustainability of the natural resources available to us. We will achieve this through.

1. Following Glen Dene code of conduct, set to meet eco sustainability guidelines.
2. Education of clients
3. Communication with landowners

Maintenance of Ecological sustainability

Maintain sustainability of our working environment by recognition and practice of the following guidelines. These guidelines are set to meet international standards.

Site disturbance

- Minimal clearing of sites
- No clearing of native vegetation
- Inventory of natural features of sites, to be observed and protected
- Light no fires, unless permission has been gained
- Staying strictly to tracks
- Not operating in 4WD vehicle in wet conditions
- Monitoring track conditions
- Leaving all gates as we found them
- Where a gate looks like it should be shut then report this to the land owner
- Water Supply
- Remove all rubbish, as it causes pollution and hazards in waterways
- Correct disposal of toilet waste
- Use biodegradable chemicals only, and drain into soil away from waterways.

Noise

- Aircraft flight paths to avoid populated areas and wildlife reserves
- No generators used at campsite.
- Minimal usage of vehicles
- Encourage our clients to keep personal noise down around stock.

Air Quality

- Minimal release of solvents and hydrocarbon emissions.
- Fire size and emission kept to a minimum

Waste and litter

- Plan trips to cut down on potential rubbish
- Remove all rubbish we take in, and any we see.
- Disposable items not used
- Catering practices limit food waste
- Practice reuse and recycling throughout trips.
- Information and materials provided to encourage carry out rubbish.
(It is not acceptable to burn or bury rubbish or leave it for others)

Water Conservation

- Rainwater/storm water collected
- Composting toilets/ carry out of wastes
- Clients are encouraged and educated on low water usage

Minimal impact camping

- Sites popular with other visitors are only visited during off peak periods
- No campfires in high conservation areas
- Group size for over night camping is twelve or less
- Use and impact monitoring projects undertaken
- Soaps and detergents are used a minimum of 50M away from watercourses.

Minimal impact hiking

- Guides keep clients to designated tracks
- Guides keep clients to hard ground rather than poorly drained areas or areas of sensitive vegetation.
- Disposable packaging is minimized and all rubbish is removed.

Minimal impact rock climbing/abseiling

- Indiscriminate or excessive use of fixed equipment is avoided
- Indiscriminate or excessive use of chalk is avoided
- Rock chipping is avoided
- Access to crags via designated tracks
- All necessary approvals gained by land managers
- Use of galvanized bolt is avoided
- Vegetation and nest birds not disturbed

Minimal impact vehicle use (includes all trail Quads and mountain bikes)

- Travel routes on tracks preferred by land managers
- Vehicles/bikes are kept in excellent working order
- Vehicles/bikes are cleaned before entering areas of high conservation significance.
- Vehicles/bikes are kept to highest and driest ground.
- Driving/riding only on designated tracks and roads provided.
- Creeks forwarded at designated crossings
- Regular contact with land manager to monitor conditions
- Usage and impact reports undertaken

Minimal impact boating

- Powered vessels are set to and operated to minimize fuel usage
- Oil/grease contaminated bilge water not discharged
- Vessel speeds are set so as to not reduce the ability of other to enjoy the environment.
- Vessel wash does not adversely affect lakeshores or riverbanks
- Where tours involve regular anchoring, moorings are used to minimize environmental impact e.g. Mou Waho island.
- Portaging of rafts and kayaks along designated routes
- Camping or picnicking involves minimum impact on sensitive bank or shore areas.

Minimal impact Aircraft use

- Airstrips/helipads are located as far as possible from public areas.
- Flight paths avoid naturally or culturally sensitive areas.
- Operators have the necessary permits/licences to operate.

Client Education

Throughout our trips our clients will be made aware of the environment and their relationship with it. Rules of the road will be laid down pre departure and checked for understanding

We will endeavor to supply our clients with interesting relevant information about the alpine environment, and in turn create eco awareness. This adds to their overall experience with us, as well as ensuring they act responsibly toward the land and waterways etc

Communication

Understanding the requirements and concerns of landowners is important to us. Regular communication will provide a healthy relationship and catalyst for improvement

Keep an accurate record of trip numbers, which can be reviewed in our environmental impact reports. This information is very useful for monitoring sustainability and regulating future activity.

Eco watchdogs:

Act as a watchdog over areas possibly not often visited by landowners, our background in farming an asset in this respect.

Safety

Maintains and implement an extensive safety plan. Safe practice minimizes incident and impact on the environment. Design independent rescue procedures and takes responsibility for the safety of their clients whilst in the outdoors.

Recognize all regulations, conduct codes and special requirements of DOC, district and local councils, and land managers.